



“Follow Appropriate Employer and Customer Work Rules”

The second point of the Code of Excellence covers the expectation from all those who are on the jobsite. Employer and customer rules are created to help keep workers and clients safe.

This month, Brad Wagner and Travis Beedle, discusses what “Follow appropriate employer and customer work rules” means to them:



Brad Wagner, Project Executive with EC Electric

Brad has been with EC Electric for seven years, ever since he graduated from Oregon State University.

For Brad, this Code of Excellence point is about understanding that the rules have been created for a good reason.

“Employers have policies that are based on years of learnings and experience. For EC, that is more than 70 years of experience in diverse jobsites.

Our goal is to provide consistent quality service safely for our customers, and that is achieved by following the rules and procedures the that companies put in place.

We do work in hospitals, so following their standards is critical, it helps protect their patients and by not following the rules you could cause harm. We also have job sites in data centers, where servers are running as we are working, so they have strict rules so we do not affect their users.



Travis Beedle, Foreman with Inland Electric

For the last two years, Travis has been working with Inland Electric.

Travis mentioned how important this Code of Excellence point is when working in a healthcare situation.

“When you’re working in a hospital type of setting, you have to slow down and make sure you’re following the rules for the comfort of the patients – ensuring everything is clean and organized, being careful not to be noisy, and make sure their privacy is respected.

My role is to also look out for my company and crew, which means confirming everyone is following the safety rules that have been put in place, and to make sure our work is meeting customer’s expectations, which means following their rules.

Like most of the Code of Excellence points, to me it means treating people, whether it’s the customer or our company, the way I would want to be treated.”

Though the rules may vary depending on the type of jobsite, but what remains the same is NECA/IBEW Local 48 member’s dedication to safety and customer satisfaction.